

Services at a glance



What you can expect

Please remember we are not a commercial boarding kennel. We offer an exclusive 'home from home' environment for a limited number of dogs, and are dedicated to ensuring individual love, care and attention is received by all dogs boarding with us.

HOME BOARDING

Happy Hounds Home Boarding charges on a 'calendar day' basis and not 'per night'. This means that you have more flexibility in choosing the arrival and pick up time of your dog. Arrival and pick-up times, will be agreed with you, at time of booking.

We only board dogs from the same household/family and are licensed to board up to 3 dogs. So, if your dog is an only-dog, you can rest assured that your dog will only be boarding with our resident dogs. Like-wise, if you own 2 to 3 dogs, they will only be boarding with our resident dogs.

Rates (per calendar day):

- £25 – One dog
- £40 – Two dogs
- £55 – Three dogs

All rates are payable in advance, as outlined in booking contract and terms and conditions, and are subject to completion of a socialisation visit prior to booking.

DAY CARE

We can also provide day care options, which are perfect for days when you may be at work, or for day trips where you can't day your dog with you.

Drop off times for a full day or a morning half day are between 8.15am – 9.00am; for an afternoon half day drop off is between 1.00 – 2.00pm. **Pick up times** for a morning half day are between 12.00pm – 1.00pm, and for an afternoon half day or full day are between 5.00pm – 6.00pm.

Rates (per calendar day):

- £17.50 – Full day
- £10 – Half day

All rates are payable in advance, as outlined in booking contract and terms and conditions, and are subject to completion of a socialisation visit prior to booking.

NATIONAL & BANK HOLIDAYS

UK Bank Holidays plus Christmas Eve, Christmas Day, Boxing Day, New Year's Eve, New Year's Day, Good Friday, Easter Saturday, Easter Sunday and Easter Monday will be charged at:
Home Boarding - £40 (1 dog), £55 (2 dogs), £70 (3 dogs)
Day Care - £30 (full day), £20 (half day)

Happy Hounds Home Boarding

Tel: 01652 235052 Mob: 07792 279279

Email: boarding@happyhoundstraining.co.uk

Web: www.happyhoundstraining.co.uk

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The information below provides a summary of our terms & conditions, and is intended for guidance only. Full terms and conditions will accompany booking information

SUMMARY OF TERMS & CONDITIONS

FORMS:	<ul style="list-style-type: none">• Home Boarding & Day Care clients should complete the Booking Form, sign the Terms and Conditions of Booking and provide a copy of the current Vaccination Certificate prior to confirmation of any booking.• Repeat bookings: Please notify of any changes in temperament/health/diet at the time of booking and prior to arrival; plus provide a copy of the current vaccination certificate
VACCINATION CERTIFICATES:	<ul style="list-style-type: none">• Vaccination Certificates must be provided at time of booking or socialization visit. WE CANNOT ACCEPT ANY DOG WITHOUT AN UP-TO-DATE VACCINATION CERTIFICATE• Failure to comply with this request will result in your booking becoming 'null and void' and full fee payment will apply
PRIOR TO ARRIVAL:	<ul style="list-style-type: none">• Worming and flea treatments must be up-to-date• We politely request that all our canine guests have been bathed and groomed prior to arrival
HEALTH:	<ul style="list-style-type: none">• All dogs are to be in good health and condition and hold a valid vaccination certificate upon arrival or we reserve the right to refuse to accept them• We do not accept aggressive or dangerous dogs who exhibit dog-dog or dog-human directed aggression• Bitches that come into season prior to arrival may not be accepted. We reserve the right to return the balance payment only in these circumstances
HOME BOARDING:	<p>DEPOSIT:</p> <ul style="list-style-type: none">• 50% at the time of booking• If booking is made less than 14 days BEFORE arrival date, 100% of costs are payable at time of booking• Deposits are non-refundable/non-transferable <p>BALANCE PAYMENT:</p> <ul style="list-style-type: none">• Balance payable 14 days prior to arrival date <p>ARRIVAL/DEPARTURE:</p> <ul style="list-style-type: none">• On arrival, you must provide your dogs: bed, food, lead/harness as we cannot accept any dog without these items <p><i>Arrival/Collection outside of the agreed/contracted times, will be charged at £3 per hour/per dog (or part thereof)</i></p> <p>CANCELLATION POLICY:</p> <ul style="list-style-type: none">• A MINIMUM of 1 months' notice is required prior to the scheduled arrival date
DAY CARE:	<p>PAYMENT:</p> <ul style="list-style-type: none">• Full payment at time of booking <p>ARRIVAL/DEPARTURE:</p> <ul style="list-style-type: none">• On arrival, you must provide your dogs': original Vaccination Certificate, food, lead and/or car harness as we cannot accept any dog without these items. <p><i>Arrival/Collection outside of the agreed/contracted times, will be charged at £3 per hour/per dog (or part thereof)</i></p> <p>CANCELLATION POLICY:</p> <ul style="list-style-type: none">• 50% refund if cancellation is up to ' 48 hours' prior to arrival (0% thereafter)• Date are non-transferable
PAYMENTS:	<p>Payment details will be provided at time of booking and should be made in accordance with the full Terms and Conditions of booking.</p>
FAILURE TO COLLECT:	<ul style="list-style-type: none">• We reserve the right to rehome any dog that has not been collected within 14 days of the stated departure date, after efforts have been made to contact the owner with no response